



## **LAURIE MCELRATH,** CUSTOMER ACCOUNT SPECIALIST

### **HOW LONG HAVE YOU BEEN AT EAGLE AND WHAT DO YOU LIKE ABOUT WORKING THERE?**

Since 2002. I enjoy the fast paced and challenging work. I appreciate the benefits of a smaller company. A lot of teamwork, more decision making ourselves, and the flexibility Eagle has to offer. My co-workers are great, and they make coming to work fun!

### **IF YOU WERE A PLASTIC, WHAT WOULD YOU BE?**

UHMW. It comes in colors (like Pink). It wears well and has a soft spot.

### **WHO HAS INFLUENCED YOU IN YOUR CAREER?**

My Dad. He always gave good advice. He understood what I needed and was patient enough to let me realize the best outcomes.

### **WHAT ARE YOUR PASSIONS AND PREFERENCES?**

I love to explore my creative side outside of work. I like to work on projects that involve a lot of design detail. I enjoy spending time with my family. We are very close, and anytime we get together is a great time.

### **WHAT IS YOUR GREATEST ACHIEVEMENT?**

Raising a great kid as a single mom.

### **WHAT DO YOU APPRECIATE IN A CUSTOMER?**

Someone who is loyal. They understand and appreciate the high level of service, quality parts, and competitive lead times we have to offer. Also, when we can connect with a customer, it makes the job fun. I enjoy learning about my customers and who they are outside of work.

### **WHO IS YOUR FAVORITE BOSS?**

Jared Bailin, of course!

### **WHAT ARE YOU MOST GRATEFUL FOR?**

My amazing husband, and my family for all their support over the years.

### **WHAT IS SOMETHING THAT NOT A LOT OF PEOPLE KNOW ABOUT YOU?**

Over the years, I have done various volunteer work. Non-profit charity events and volunteering with seniors at Assisted Living facilities. It's very rewarding and I hope to do more in the coming years.